

Work Order

Basic Information

Work Order Code : JKB-241029-0001-02	Order Status : Service_Cancelled	Priority : Normal	Branch : Jakarta B Branch
Branch ASS Admin : Lailatul Ulwiyah	Calling Date : 2024-10-29 16:43:38	Dispatched Date : 2024-10-29 16:50:49	Accepted Date : 2024-10-29 17:07:45
Processing Date : -	Finished Date : -	Confirmed Date : -	Cancelled Date : 2024-11-05 09:19:18

Customer Contact Information

Incoming Phone : 089617711002	Whatsapp : 089617711002	Consumer Name : FAJAR RAMDHANI MAHARDIKA	Expected Visit Date : 2024-10-30 00:00:00
Remark from Consumer :			
Postal Code : 10520	Province : DKI Jakarta	City : Jakarta Pusat	District : Cempaka Putih
Sub District : Cempaka Putih Barat	Latitude : -6.2250138000000000	Longitude : 106.9004472000000000	
Detail Address : Gg. E-Patik II dalam, No.85, RT.15/RW.10, Ci.acas, Kac. Ciracas,Jakarta Timur, 13740 kalau lewat gang asem dan gang pulo		Navigation by Gmap : https://www.google.com/maps?q=-6.2250138,106.9004472	

Item Details Information

Service : Repair	Brand : Gree	Quantity : 1	Item Category : Standard AC
Item Model : GWC-09MOO	Warranty : Out-Warranty	Buying Date : 2024-10-09	Indoor Production Month : 2024-01-01
Error Code : No-Error-Code	Serial Number (Indoor) : 3H45230041493	Serial Number (Outdoor) : 3H45230041493	
Product Problems : bocor evaporator			

Dispatch to ASC

ASC : (705325) PT. SOLUSI SEJUK ABADI	Selected ASC Information : Sequence = 5 Distance from ASC to Consumer (km) = 25.2 Processing Orders = 124 Overtime Orders = 114 Total Work Order in 30 Days = 46 Technician Quantity = 1
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ASC Admin and Technician

ASC Admin : Admin-> teknisi yg di cancel 0812345678990	ASC Technician : Teknisi Training 2 0812345678993
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Reason : Remark :

Services List

Reschedule
2024-11-05 09:12
Admin Training 2@PT. SOLUSI SEJUK ABADI
Tanggal Rencana Kunjungan :
2024-11-05
Waktu Rencana Kunjungan :
0812345678990

Repair
2024-10-29 17:16
Admin Training 1@PT. SOLUSI SEJUK ABADI

Job :
- Pengecekan
- Perbaikan Minor
- Perbaikan Sedang
- Perbaikan Evaporator/ Kondensor
- No Jasa

Other Job :
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Job Data : Ampere: 23 A Voltase: 220 V Tekanan Freon: 34 Psi Suhu Hembusan: 4 C	Ampere: 24 A Voltase: 34 V Tekanan Freon: 45 Psi Suhu Hembusan: 7 C
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Job Data Extra :

Symptom: AC bocor 2.0

Cause of Failure: Kebocoran Freon

Place of Failure: Heat Exchanger (Evaporator)

Analytics of Failure: bocor freon



Ampere



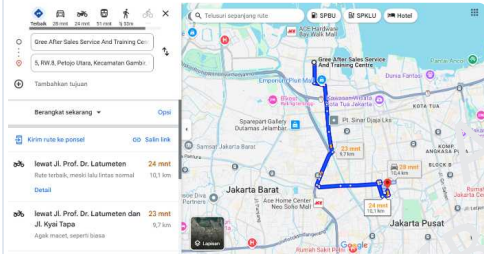
Foto Tambahan



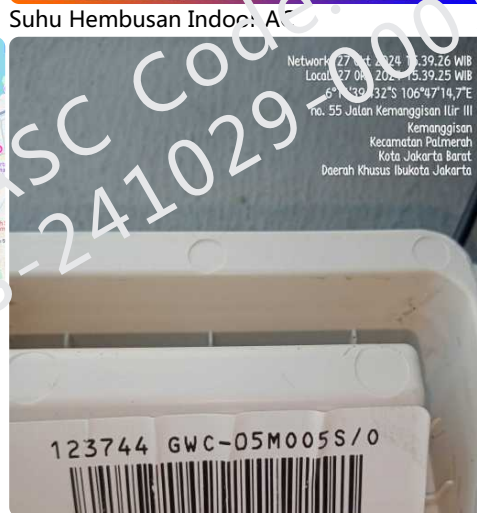
Indikasi Masalah



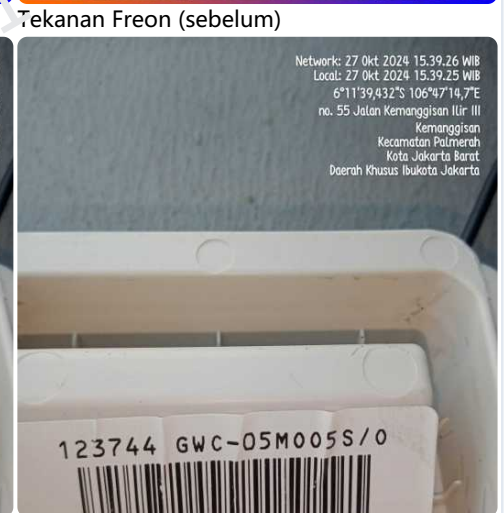
Sparepart Rusak



Titik Kerusakan Sparepart



Voltase



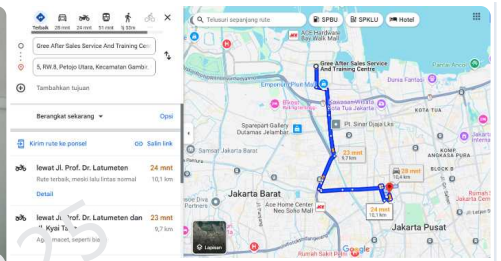
Faktur Pembelian



Ampere



Foto Fambahan



Suhu Hembusan Indoor AC



Tekanan Freon (sesudah)



Vol:ase

Visit
2024-10-29 17:10
Admin Training 1@PT. SOLUSI SEJUK ABADI
Tanggal Kunjungan :
2024-10-30



Navigation Route by Google Map



Site

Schedule
2024-10-29 17:08
Admin Training 1@PT. SOLUSI SEJUK ABADI
Tanggal Rencana Kunjungan :
2024-10-30
Waktu Rencana Kunjungan :
jam 9 pagi