

Work Order

Basic Information

Work Order Code : TGR-240930-0001-01	Order Status : Complained	Priority : Normal	Branch : Tangerang Branch
Branch ASS Admin : Rifky Fahrizal	Calling Date : 2024-09-30 09:49:21	Dispatched Date : 2024-09-30 09:50:17	Accepted Date : 2024-09-30 09:55:18
Processing Date : 2024-09-30 09:55:31	Finished Date : -	Confirmed Date : -	Cancelled Date : -

Customer Contact Information

Incoming Phone : 085783805001	Whatsapp : 085783805001	Consumer Name : izaldotcom	Expected Visit Date :
Remark from Consumer : -			
Postal Code : 15560	Province : Banten	City : Kab. Tangerang	District : Pasar Kemis
Sub District : Sukamantri	Latitude : -6.1608685000000000	Longitude : 106.5568587000000000	
Detail Address : Jl. Bougenville IV Blok FC No 19	Navigation by Gmap : https://www.google.com/maps?q=-6.1608685,106.5568587		

Item Details Information

Service : Maintain	Brand : Gree	Quantity : 1	Item Category : Air Curtain
Item Model : FM-1.25-12-K	Warranty : -	Buying Date : -	Indoor Production Month : -
Error Code : -	Serial Number (Indoor) : -	Serial Number (Outdoor) : -	
Product Problems : -			

Dispatch to ASC

ASC : (GAT-JKT-008) CV. KARYA BUMEN	Selected ASC Information : District Range = Different District Distance from ASC to Consumer (km) = 7.2 Processing Orders = 0 Overtime Orders = 0 Total Work Order in 30 Days = 5 Technician Quantity = 7	Dispatch Method : Auto
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Reason :
-

ASC Admin and Technician

ADC Admin : -	ASC Technician : -
-	-

Remark :
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Services List

Schedule

2024-09-30 09:57
Rifky Fahrizal

Tanggal Rencana
Kunjungan :
2024-09-30

Waktu Rencana
Kunjungan :
oke

Complain

Complained By :
Consumer

Complained Date :
2024-10-03 17:45:24

Complained Type :
Kunjungan Ulang (. 2x) (多次维修)

Reply Complain :

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